Hello, I Am

Saimul Islam

Solutions Architect

Kuala Lumpur, Malaysia

SaaS architecture, integrations and AI agents

Discovery to production, hands-on in TypeScript, Node.js and Python.

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SKILLS

Solution Architecture

System Design

Technical Discovery

Pre-Sales Scoping and PoCs

Customer-Facing Advisory

AI Agents, LLMs and RAG

Model Context Protocol (MCP)

APIs and Integrations

Cloud (AWS, GCP, Azure, Cloudflare)

SaaS Architecture

Technical Documentation

WORKING PROCESS

- **Discover**
  Sit with founders and ops teams to find where work stalls
- **Scope**
  Requirements, priorities and a written scope
- **Architect**
  Platform choice, integrations and the architecture doc
- **Build**
  Two-week sprints with weekly demos, hands-on in the code
- **Hand off**
  Launch, then handoff docs the client's team can work from

LANGUAGES

English (Fluent) Bangla (Native)

SUMMARY

Solutions architect with 10+ years taking client problems from discovery to production: web apps, SaaS platforms, integrations and AI agents for clients in the US, UK, Canada, Australia and Europe. Runs technical discovery, writes the scope and architecture, then stays hands-on through delivery in TypeScript, Node.js, Python and AWS.

HIGHLIGHTS

- **Staffic.io:** architected a workforce SaaS used by 1,000+ people, with a web app, API, real-time tracking, an Electron desktop app, SSO, Stripe billing and an in-app AI assistant.
- **MCP servers** for Sitessa, a multi-site headless CMS (50 tools per site), Bundlewise CRM (200+ tools behind OAuth sign-in) and an internal operations platform, so AI assistants such as Claude can work inside them.
- **Rock Solid Marketing:** promoted twice, from Senior Full-Stack Developer to Solutions Architect, then moved the agency's site and its client sites onto one headless CMS.

EXPERIENCE

Rock Solid Marketing

Australia · Remote · Full time

Regional Australian marketing agency led from Mildura VIC: strategy, SEO, ads, PR and web. Concurrent with DeveloperLook.

Solutions Architect — Apr 2024 to Present

- Scope and architect websites and web apps for the agency's clients with its marketing leads, from requirements docs and platform choice to launch, on Next.js, React, Supabase and WordPress.
- Moved the agency's site and its client sites onto one multi-site headless CMS with MCP access, so the marketing team publishes articles and landing pages without a developer. Planned each migration and wrote the handoff docs.
- Rebuilt Tristate Tours (off WordPress) and Overland Adventures (off Wix, plus a Shopify store and 755 contacts moved into a CRM) on the CMS, keeping every old page address live with redirects.

Technical Lead — Jun 2022 to Apr 2024

- Led the technical side of client website builds and kept clients and account managers updated at each stage of every build.

Senior Full-Stack Developer — Feb 2021 to Jun 2022

- Built client websites on PHP frameworks (Laravel, CodeIgniter, Symfony, CakePHP) and CMS platforms (WordPress, Shopify, Webflow, BigCommerce, Squarespace, Wix, Kajabi).

TECH STACK

Programming

TypeScript, JavaScript, Python, PHP, SQL

Frameworks

React, Next.js, Node.js, Express, Laravel, Electron

Data

PostgreSQL, MongoDB, MySQL, Redis, Supabase, Prisma

Cloud and DevOps

AWS, Google Cloud, Azure, Cloudflare (CDN, caching, load balancing, Workers, R2), DigitalOcean, Contabo, Docker, Dokploy, GitHub Actions, Vercel

AI

OpenAI API, Claude API, Gemini API, MCP, RAG, AI agents, ElevenLabs, Vapi

Integrations

REST, GraphQL, Webhooks, OAuth and SSO, Socket.IO, WebRTC, Stripe, Shopify, n8n, Make, Zapier

EXPERIENCE

DeveloperLook

USA · Remote · Contract

Software and AI development agency. 1,250+ projects for 668+ clients in the US, UK, Canada, Australia and Europe.

Forward Deployed Engineer — Mar 2025 to Present

- Embed with client founders and operations teams to find where work stalls, write the scope and architecture, then ship the fix: AI agents, internal tools and integrations.
- Architected Staffic.io, a time tracking and workforce SaaS: React and Node.js on MongoDB and Redis, Socket.IO and WebRTC live views, an Electron desktop tracker, Azure AD and Google SSO, Stripe plans, Cloudflare R2 media storage, an in-app AI assistant, and an MCP server for AI coding agents.
- Built MCP servers for the company's products, Sitessa (headless CMS) and Bundlewise CRM, and for its operations platform, so AI assistants can manage content, leads and proposals in plain language.
- Build LLM features on OpenAI, Claude and Gemini APIs: RAG knowledge bases, chat and voice agents (ElevenLabs, Vapi), and workflow automation (n8n, Make, Zapier).

Lead Developer — Sep 2023 to Mar 2025

- Led delivery in two-week sprints with weekly demos, working with developers, designers and project managers.

Senior Full-Stack Developer — Jan 2021 to Sep 2023

- Took over existing codebases: code review, technical debt fixes and performance work, then continued development.

Full-Stack Developer — Jan 2018 to Jan 2021

- Built web apps, SaaS MVPs, Shopify stores and CMS websites for clients in the US, UK, Canada, Australia and Europe with Laravel, React, Node.js, MySQL and WordPress.

Lateral Hub

USA · Remote · Contract

Job board that connects lateral attorneys with top-tier US law firms, with 80+ member firms.

Lead Developer — Oct 2024 to Oct 2026

- Led the build of LH Suite, the Next.js and Supabase operations platform that replaced seven older apps for the Lateral Hub team, client firms and candidates: judges directory, events and check-in, campaigns, mailers, application centers and interview programs.
- Integrated HubSpot, beehiiv, Airtable, Twilio and Outlook through Supabase Edge Functions, with a rules-based automations engine, a message outbox and Postgres Row Level Security.

Full-Stack Developer — Apr 2022 to Oct 2024

- Built the job board ahead of its August 2022 launch: search by location, practice area and level, applications with no account, SMS job alerts and daily application exports into each firm's ATS.